# TONY MCDONALD

### 17 Old School Close,

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### **PERSONAL PROFILE**

I have spent the last seven years studying Computing and IT at the Open University because I really enjoy working with databases and web technologies. I have experience working within a team and independently including working to deadlines. Full clean driving license.

#### **KEY SKILLS**

- Planning and origination of personal and teams
- Analyst and Computational thinking skills.
- Interpersonal skills including listening, verbal and written communication.
- Time management.
- Trained PAT tester.
- Till experience and customer service skills.
- Practices continuous personal development.
- Makes maximum use of allocated funds and resources.
- Attention to detail, with a logical approach to problem solving.
- Programming including Object-orientated programming and Web Technologies.
- Relational Database Management Systems.

From 2014 I have been studying at the Open University and volunteering in charity shops.

#### **CAREER HISTORY**

2001 - 2014

# Support Worker, CPFT, Cambridgeshire

Supporting adults with learning disabilities and autism

1997 - 2001

### Support worker, Lifespan, Wilburton

Supporting adults with learning disabilities and autism

#### **VOLUNTARY WORK**

2021 - current

### **PAT tester and sorting**

- PAT testing small electrical appliances
- Sorting bric-a-brac

2019 - 2021

# Shop assistant, Salvation Army, Newmarket

- Working on the till including customer service
- General duties

2017 - 2020

# Shop assistant, Cancer Research, Newmarket

- Sorting and pricing goods
- Working on the till including customer service

2018 - 2019

### Shop assistant, British Heart Foundation, Newmarket

Working on the till including customer service

Customer service

2016 - 2017

# **Digital Champion, Cambridge Online**

Supporting people to use computers and get online

2016 - 2017

# Ambassador, Cambridge Online

Attending events and promoting Cambridge Online

### Social media Surgeon, Cambridge online

Supporting people to use social media once a month on a Wednesday evening

#### **SECONDARY EDUCATION**

1981 - 1987 Broomstick Hall Road, Waltham Abbey, Essex, EN9 1LF GCSEs

### **FURTHER EDUCATION AND TRAINING**

### **Open University**

• 2014 – 2021 Computing & IT BSc (Hons) 2.2

### Plugtest Ltd

 Inspection & Testing of Electrical Equipment (PAT testing) Date 12/11/21 Certificate Number: 41909

### Anne Clarke Associates Ltd

- Advanced Apprenticeship in Health and social Care Certification Date Feb 2011 Present License AA11648
- NVQ 3 Health and social care Certification Date Aug 2010 Present
- Level 2 Key Skills in Communication Certification Date Jan 2011 Present
- Level 2 key skills in Application of Number Certification Date Sep 2010 Present
- NVQ 2 in health and social care Certification Date May 2002 2010

### **HOBBIES AND INTERESTS**

Cooking, writing, Earth sciences and the environment, The Holy Bible

## **REFERENCES**

Available on request